



Annual Report 2023

THE ROLE OF CHILD MATTERS



Unlike many other countries, Child Protection training is not currently mandatory in New Zealand for professionals or volunteers who work with children. This means that teachers, coaches and even social workers may never receive training relating to child abuse including how recognise the signs of abuse or guidance on how to respond if a risk is identified.

This is the reason that Child Matters exists – to upskill those working and interacting with children so they are able to identify risks concerning vulnerability and abuse, and have the knowledge to confidence to take appropriate action. Child Matters works with all sectors including professionals, community organisations, and families and whānau to deliver training, provide advice on policy and procedures, and consultation regarding child protection issues.

Te Tiriti o Waitangi

Child Matters is committed to the Treaty of Waitangi/Te Tiriti o Waitangi being a core value that underpins all services and relationships with iwi, hapū and whānau. Child Matters recognises its obligations under the Treaty/Tiriti and seeks to provide culturally appropriate and supportive services.

Purpose

Effecting change to prevent abuse and neglect

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Our Sincerest Thanks

Kiwi Commercial Cleaning

A considerable portion of Child Matters ongoing costs were able to be covered due to the generosity of Kiwi Commercial Cleaning franchisees, staff and management. Their belief in Child Matters mahi is contributing to a positive change throughout Aotearoa, and it is with sincerest thanks that their assistance is acknowledged.

New Zealand Institute of Highway Technology

Jill, Erica and Bec of NZIHT booked the Child Matters purpose-built training room continually for several years. This income was earmarked for Child Matters travel, and as a result NZIHT was fundamental in spreading the message of child protection throughout New Zealand.

KIWI
COMMERCIAL CLEANING CO.



CHAIR AND CHIEF EXECUTIVE'S REPORTS



As Chair of the Board of Trustees of Child Matters, I work with fellow Board Members who make available their time and expertise to ensure the continued robust governance of this essential organisation. The need for the services the Child Matters team delivers is increasing every year. This means ensuring the stability and sustainability of the organisation is a key focus of the Board regardless of external challenges such as increasing costs of training, the impact on service delivery from cyclones, and the need to move premises at short notice.

Child Matters continues to remain financially strong. This is a result of robust and informed strategic planning and I thank the Board for the work they have contributed to ensure Child Matters remains a stable and sustainable organisation.

The Board and management are always aware of the challenges that communities around the country face and the impact that has on child safety and wellbeing. As the organisation continues to grow and expand the services it provides, it utilises the strong networks it has across all sectors to enhance strong decision making.

The strategic goal of "influencing the influencers" has increased the organisations voice in both the media, and central and local Government to facilitate informed and constructive debate on the important issues regarding the care and protection of our children and young people.

I am proud that the Child Matters team have the expertise and passion for the work they do, and they will continue to ensure that child protection support is available to any organisation that needs it.

Best regards
Edgar Wilson JP, MA
Chairperson

Next year is the 30th anniversary of Child Matters. Already we are beginning to reflect on what has been achieved and more importantly on what the future looks like. The need in the social sector continues to move every year and so the new normal for Child Matters is continued assessment and ongoing development of our services to ensure we are aware of and meeting that need.

This year has produced challenges different from the previous years. As our team trains in every part of Aotearoa, we see first-hand the impact of natural disasters that have caused so much loss, trauma and disruption to many communities and whanau. The cost-of-living crisis and increase in need across the country has resulted in the unprecedented pressure on frontline organisations who work in the social sector. We have seen the mahi that has been delivered by frontline workers and we are proud to have trained and supported hundreds of individuals and organisations.

For Child Matters that has meant increasing our online training options, reducing the face-to-face component of our Diploma course to reduce costs, increase flexibility for our students, and working to ensure training is available in all regions in the country as needed. This year the Child Matters Audit Service has completed reviews and audits for Education and Health sectors and the Child Matters Consultation Service has continued to give free advice to regarding child protection issues to any organisation or individual who needs that support.

I am privileged and proud to work with a team of experts who are passionate about this mahi and I thank them and our Board for their unfailing support. The mahi continues.

Naku noa na
Jane Searle
Chief Executive

STATEMENT OF SERVICE PERFORMANCE

The Year at a Glance

Training Statistics

2

NEW ZEALAND
DIPLOMAS IN CHILD
PROTECTION
(2 in 2022)

21

PUBLIC 5-DAY
PROGRAMMES
(18 in 2022)

6

IN-HOUSE 5-DAY
PROGRAMMES
(4 in 2022)

18

PUBLIC 1-DAY
WORKSHOPS
(20 in 2022)

77

IN-HOUSE 1-DAY
WORKSHOPS
(40 in 2022)

42

WORKING TOGETHER
FOR VULNERABLE
KIDS SEMINARS
(10 in 2022)



4,415 PEOPLE
TRAINED

(3,375 People Trained in 2022)

Travel Statistics

77

FLIGHTS TAKEN
(94 in 2022)

45

WEEKS ON THE ROAD
(40 in 2022)

3,075

KMs TRAVELLED IN RENTAL CARS
(1,565km in 2022)

28,854

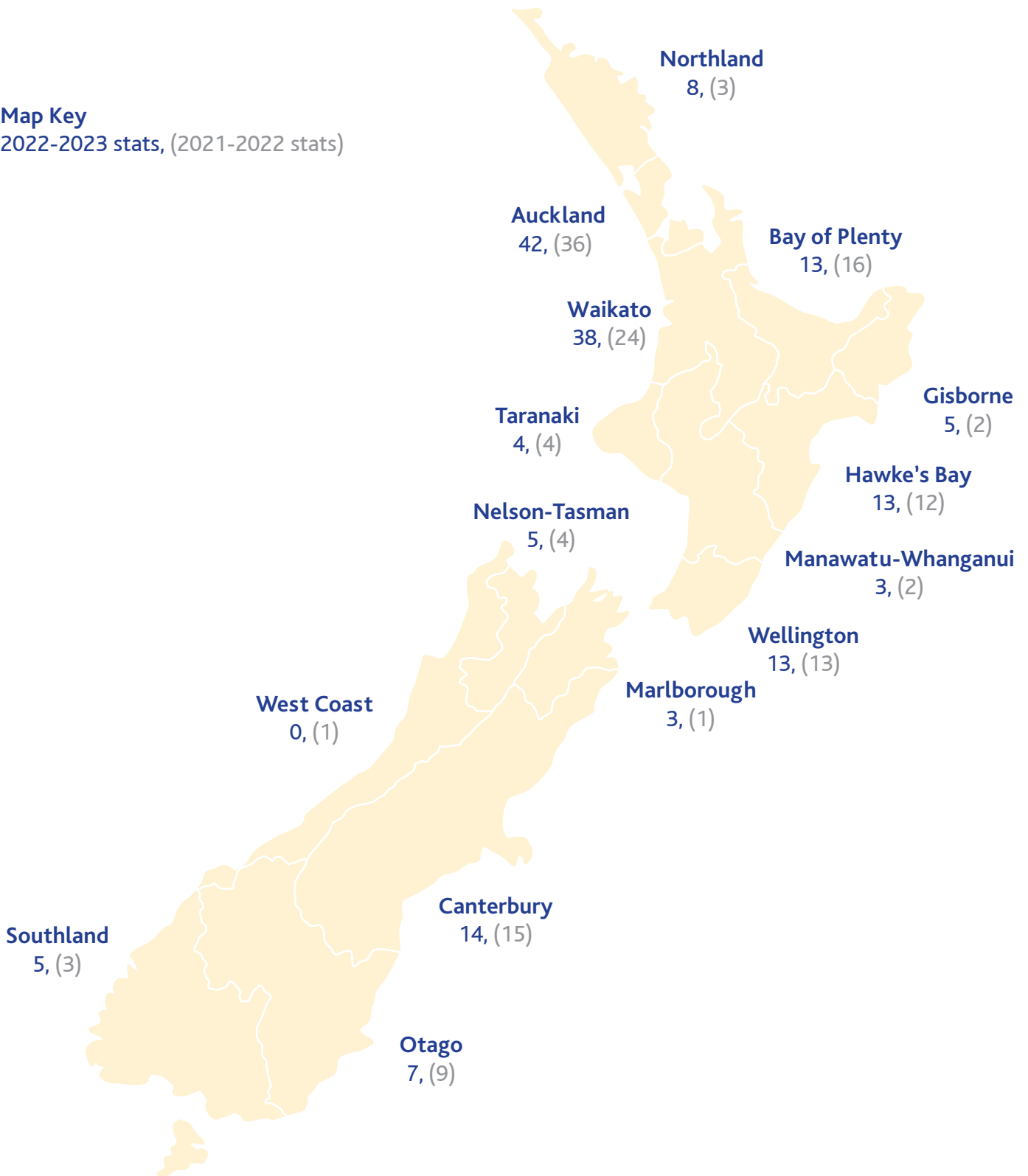
KMs TRAVELLED BY ROAD
(19,849km in 2022)

TRAINING LOCATIONS

The map shows data collected over the past two years. From July 2021 to June 2022, Child Matters ran 145 child protection diploma blocks, programmes, workshops, seminars and presentations. From July 2022 to June 2023, Child Matters ran 173 child protection diploma blocks, programmes, workshops, seminars and presentations.

Map Key

2022-2023 stats, (2021-2022 stats)



NOTABLE EVENTS

AUGUST 2022

- Recruitment of a Social Worker for Pitcairn Island on behalf of the British High Commission
- Guest speaker for Wintec's Social Work degree

SEPTEMBER 2022

- Siaki Tokolahi joined the Child Matters Board of Trustees
- Full Child Protection Audit of 4th private school begins

NOVEMBER 2022

- "Dealing with Disclosures" online training goes live
- Megan West graduates from the Community & Enterprise Leadership Foundation course

DECEMBER 2022

- NZ Diploma in Child Protection finishes in Nelson and Hamilton

FEBRUARY 2023

- Delivery of Diploma in new format begins (3 days face-to-face rather than 5 days) in Auckland and Hamilton

APRIL 2023

- Burglary at Anglesea Street premises

MAY 2023

- Anglesea Street office vacated, staff work from home during renovations of new premises.
- Shine PR win silver at PRINZ Awards for Best Use of Media Relations "Shifting the dial on child abuse"

JUNE 2023

- Online training numbers continue to grow exponentially
 - Child Protection Audit of 5th private school begins
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FINANCIAL MATTERS

In the 2023 financial year Child Matters had an income of \$1,429,680 and made a loss of \$1,089. This loss was due to increased expenditure in providing services, expenditure on staff expertise, costs associated with the burglary and move to a new premises, and further development of online courses.

Six Year Results	
2018	\$341,742
2019	\$257,773
2020	\$71,023
2021	\$135,171
2022	-\$19,693
2023	-\$1,089

Sources of Income	2022		2023	
Student Fees	\$317,052	24%	\$394,865	28%
Grants and Scholarships	\$184,023	14%	\$164,167	12%
Government Funding	\$220,836	17%	\$161,894	11%
Fee for Service	\$417,347	35%	\$645,310	45%
Other	\$141,774	10%	\$63,444	4%
Total	\$1,335,032		\$1,429,580	

Sources of Income	2019	2020	2021	2022	2023
Student Fees	29%	28%	35%	24%	28%
Grants and Scholarships	22%	26%	14%	14%	12%
Fee for Service	29%	31%	30%	35%	45%



GOVERNANCE

Edgar Wilson (Chairperson) - Edgar Wilson is a Justice of the Peace, Marriage Celebrant, and an educationalist with 28 years of teaching and management experience in secondary schools throughout New Zealand and the United Kingdom. For six years, he was the Regional Manager for the Tertiary Education Commission in Waikato, Head of the School of Education and Social Development and Regional Engagement Managers at the Waikato Institute of Technology (Wintec). As the recently retired Chair of Trust Waikato, and K'aute Pasifika Trust he looks back with the knowledge he has made a difference for the community. Edgar is Chair of Child Matters (Child Protection Studies), Chair of Hamilton Cricket Association and Chair of the David Johnstone Scholarship Trust.

John Bailey - John Bailey has a master's degree in education with a focus on children with special needs and educational leadership. John's teaching background was in primary schools, spending 20 years as a school principal in rural and city schools. He also spent time with the Ministry of Education supporting schools and children. He is now retired, plays croquet, travels throughout the Pacific and follows the progress of his grandchildren with their education and now seeing them join the workforce.

Andrew Clements - Director/Lawyer and Notary Public at Grayson Clements Lawyers. Andrew regularly advises businesses, business families, private wealth clients (domestically and internationally), and charitable entities. He specialises in structural design, family governance, trusts and succession. He is a past New Zealand editorial advisor to the British Trusts and Trustees Law Journal and a full member of the Society of Trusts and Estate Practitioners (TEP). Andrew has managed national and local training providers and consulted at the board level in the STEM, educational and philanthropic sectors.

Brendon McLean - Brendon McLean is the Head of Procurement at Prolife Foods. Brendon has extensive experience in the fast-moving consumer goods industry in New Zealand, Australia, and Asia, bringing with him strategic and commercial knowledge. Brendon has a Bachelor of Commerce in marketing and management. He was also a member of the Community and Enterprise Leadership Foundation programme in 2016, whose mission is to build future leaders who can reimagine a stronger Waikato from a social, environmental, cultural, and economic perspective.

Anthea Simcock - Anthea has a background in both education and child therapy and was the founding chief executive officer of Child Matters, a role she held for 23 years. In 2012 she was awarded an ONZM for services to children. She has held many local and national roles, memberships and appointments in the social services and NFP sectors and now brings her knowledge and experience to a governance role on the Child Matters board.

Sarah-Jane Tiakiwai (Te Rarawa, Waikato) - Sarah-Jane Tiakiwai is the Deputy Vice-Chancellor Maori at the University of Waikato. Sarah-Jane's PhD was in Maori Studies with a focus on Maori success in education. She has over 20 years' experience in the tertiary sector as a lecturer, researcher and executive leader working in university and wananga as well as 7 years as inaugural academic director of the Waikato-Tainui College for Research and Development, an iwi-led academic and research institution. She is passionate about working in spaces that connect and enable her to contribute to advancing the needs of Māori and indigenous communities in Aotearoa and worldwide.

Siaki Tokolahi - Siaki is a Registered Social Worker and a member of the Professional Conduct Committee (PCC) for the Social Work Registration Board of New Zealand. He is also a Team Leader for Mental Health and Te Haumirimiri Ngakau Mokopuna for K'aute Pasifika Trust. K'aute Pasifika Trust is a charitable trust providing health, social, and education services to community using Pacific models of care and practice. Siaki is of Tongan descent and has a strong work ethic towards improving health and wellbeing of Pacific communities within the region.

Andrea Twaddle - Andrea Twaddle is a director at DTI Lawyers, a specialist employment lawyer and workplace investigator. Andrea has extensive experience advising and representing clients on people and culture matters, including privacy and health and safety. Andrea has a special interest in the education and mental health sectors, and acts in Coronial Inquiries. Andrea is an educator on legal issues, including presentations for the New Zealand Law Society as well as providing guidance to industry groups, other professional advisors, and leadership teams. Andrea is committed to serving the community and is the former Presiding Member of the Cambridge Primary School Board.



WHAT OUR COURSE ATTENDEES ARE SAYING

“Helen was an excellent facilitator. She was engaging and very knowledgeable. I walked away from her session feeling like I connected with her and learned new things.”

“Shane is a very good presenter. The information shared is very helpful in the mahi we do. I was engaged the whole time.”

“It is obvious that the facilitator has a wealth of experience and knowledge. Well-paced, clearly articulated, easy to understand and follow.”

“Presenter was great, very knowledgeable about the subject, well prepared and captivating. Made me think about things from a different perspective.”

“Alan’s anecdotes from when he worked with the Police were interesting real world examples that helped me consolidate the learning.”

“Karen was an amazing tutor (our team are still talking about how wonderful she was). She articulated the contents so well and delivered messages that have really stuck with the team. We can’t thank Karen enough!”

“Moyna is a cheerful Kaiako whose subject knowledge is exceptional.”