

Steps to follow when responding to concerns or disclosures

Abuse is suspected or disclosed

Is an immediate response required to ensure the child's safety?

No

Yes

Consult the Designated Person for Child Protection/Child Protection Lead OR senior management OR Oranga Tamariki OR Child Matters

Ensure the immediate safety of the child and contact **NZ Police on 111**

Decide whether to make a Report of Concern to Oranga Tamariki

Inform the Designated Person for Child Protection within your organisation

Yes

No

Make a Report of Concern to Oranga Tamariki by following this [link](#) or calling 0508 326 459

Record actions taken and store records securely